

**Clarification questions**  
**Tender no. 10/00166**

**Provision of consultancy services to carry out the assessment of deconcentrated public services**

**1. Question:** Could you please clarify if the development of methodologies as “the survey of citizens” includes some kind of fieldwork? It is possible to be more specific about this task? (Page 18, Section 3, point 2)

**Response:** Activity 2 “*Conduct a survey on citizens’ (with focus on vulnerable groups) accessibility and satisfaction with deconcentrated public services with strong emphasis on recommendations for the improvement of services provision*” supposes fieldwork as well (gathering of info through interviews, questionings, observation files) following an approach / methodology provided by the applying company.

**2. Question:** In the operational and technical documentation a copy of registration certificate is required. This is a local certification (Moldova) or just the registration of the company in the home base country?

**Response:** “Officially registered legal” entity means Registration certificate in the home based country.

**3. Question:** It is possible to specify the facilities and administrative support that UNDP is able provide during local work in Moldova?

**Response:** It depends on how many persons will come – we would be able to provide a working space in our office for 1- maximum 2 persons, while working in Moldova.

**4. Question:** We would like to know if it’s possible for the deadline to be extended to 30 June 2010.

**Response:** We will extend the competition deadline in case we do not have enough offers within the specified time frame.

**If you have any more questions, please don’t contact ILDP on the phone, but on e-mail:**  
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